



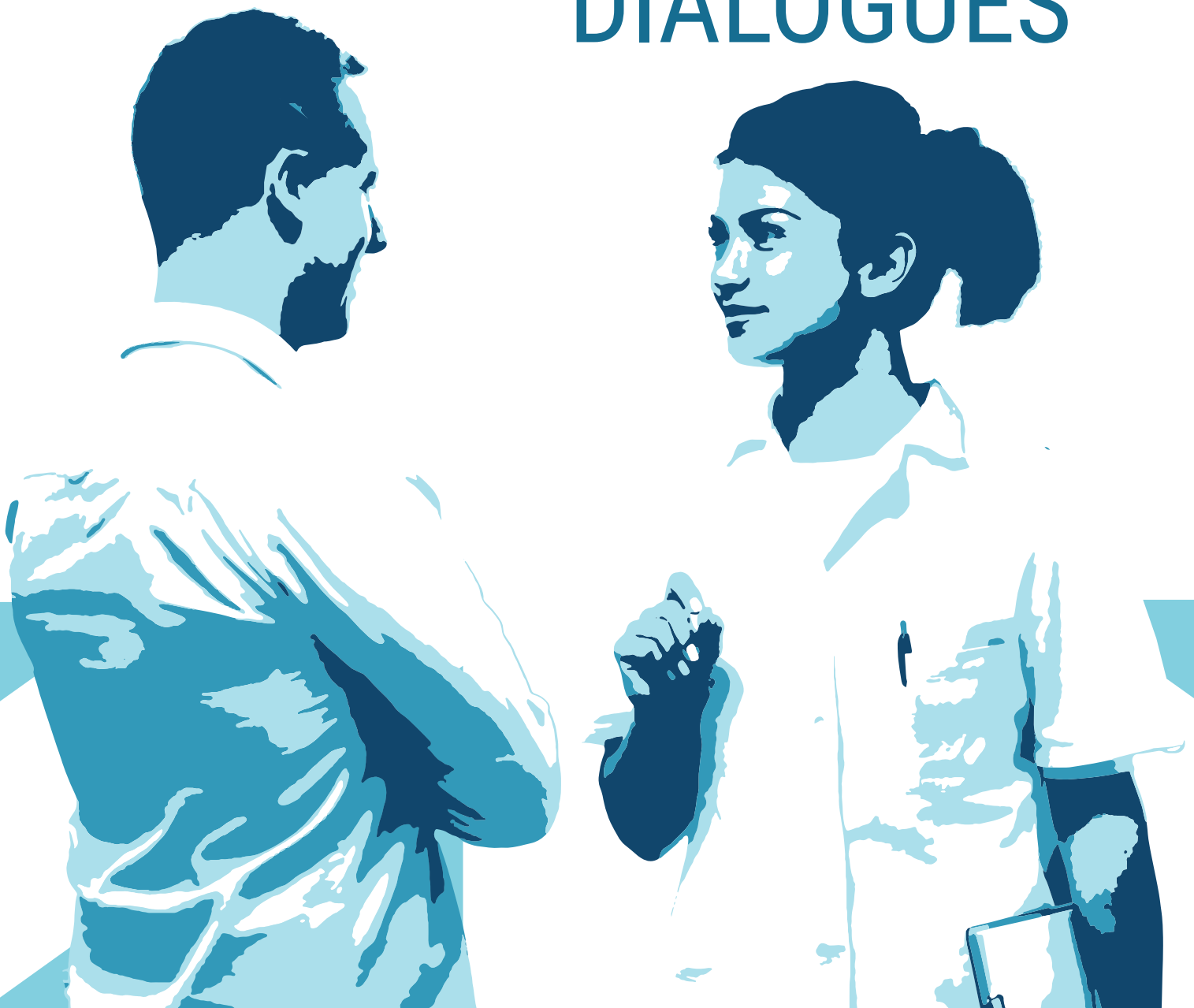
Oświata-Lingwista

Nadbałtyckie Centrum Edukacji Spółka z o.o.

English

for medical staff

DIALOGUES



Pacjent: Hello, I'd like to schedule an appointment with Dr. Adams, please.

Recepcjonistka: Sure, could you please provide me with your name and date of birth?

Pacjent: Yes, my name is Jenny Smith, and my date of birth is May 15th, 1985.

Recepcjonistka: Thank you, Mrs. Smith. What is the reason for your visit?

Pacjent: I've been experiencing some headaches lately, and I think it's best to have them checked out.

Recepcjonistka: I understand. Let me see what availability we have. Would you prefer a morning or afternoon appointment?

Pacjent: Morning would be better for me, preferably around 10:00 AM if possible.

Recepcjonistka: I have an opening on Tuesday next week at 10:15 AM. Would that work for you?

Pacjent: Yes, that works for me. Could you please confirm the date and time?

Recepcjonistka: Of course. So, your appointment with Dr. Adams for a consultation regarding your headaches is scheduled for Tuesday, March 3rd, at 10:15 AM.

Is there a phone number where we can reach you in case of any changes?

Pacjent: Yes, my phone number is 555-123-4567.

Recepcjonistka: Great, I have that on file. We'll see you next Tuesday, Mrs. Smith. If you have any questions before your appointment, feel free to give us a call.

Pacjent: Thank you very much, have a good day.

Recepcjonistka: You're welcome, Mrs. Smith. Take care, and we'll see you soon. Goodbye.

Pacjent: Good morning, I have an appointment with Dr. Adams at 10:15.

Recepcjonistka: Good morning. Could you please confirm your name and date of birth for verification?

Pacjent: Sure, I'm Jenny Smith, and my date of birth is May 15th, 1985.

Recepcjonistka: Thank you, Mrs. Smith. Please have a seat, and I'll inform Dr. Adams that you've arrived.

...

Recepcjonistka: Mrs. Smith, Dr. Smith is ready to see you now. His office is down the hall to your left.

Pacjent: Thank you.



Recepcjonistka: Good morning, how can I assist you today?

Pacjent: Good morning, I have an appointment with Dr. Johnson at 11:00.

Recepcjonistka: Of course. Could you please confirm your name and date of birth?

Pacjent: Sure, my name is Sarah Brown, and my date of birth is January 10th, 1990.

Recepcjonistka: Thank you, Ms. Brown. Before I inform Dr. Johnson of your arrival, can you briefly describe the reason for your visit today?

Pacjent: I've been experiencing some chest pain and shortness of breath lately, so I thought it's best to get it checked out.

Recepcjonistka: I understand. Have you experienced any other symptoms, such as coughing or fever?

Pacjent: No, just the chest pain and difficulty breathing.

Recepcjonistka: Alright, thank you for providing that information. Also, do you have any known allergies or medical conditions that we should be aware of?

Pacjent: Yes, I'm allergic to penicillin.

Recepcjonistka: Noted. Thank you for letting us know. Please take a seat, and I'll inform Dr. Johnson that you've arrived.

...

Recepcjonistka: Ms. Brown, Dr. Johnson is ready to see you now. His office is just down the hall to your right.

Pacjent: Thank you so much...

Recepcjonistka: Good morning, how can I assist you today?

Pacjent: Good morning, I'd like to schedule an appointment with a cardiologist, please.

Recepcjonistka: Of course. Can you please tell me your name and date of birth?

Pacjent: Sure, my name is Mery Thompson, and I was born on June 5th, 1978.

Recepcjonistka: Thank you, Mrs. Thompson. What seems to be the reason for your visit to the cardiologist?

Pacjent: Well, I've been experiencing some discomfort in my chest lately, especially when I climb stairs. Sometimes, I feel like my heart is racing, and I get a bit lightheaded.

Recepcjonistka: I see. Those are important symptoms. Have you noticed any other issues, like shortness of breath or pain?



Pacjent: Yes, occasionally I do feel a bit short of breath, especially during those episodes. But I haven't noticed any pain.

Recepcjonistka: Alright, thank you for sharing that information. Please have a seat, and I'll check for availability.

[Po chwili...]

Recepcjonistka: Mrs. Thompson, we have an appointment available with Dr. Patel next Monday at 10:30 AM. Would that work for you?

Pacjent: Yes, that works for me. Thank you.

Recepcjonistka: Perfect. I've scheduled you for Monday, March 2nd, at 10:30 AM with Dr. Patel. Is there a contact number where we can reach you in case of any changes?

Pacjent: Yes, it's 555-789-1234.

Recepcjonistka: Great, I have that on file. We'll see you next Monday, Mrs. Thompson. If you have any questions before your appointment, feel free to give us a call.

Pacjent: Thank you very much. I appreciate your help.

Recepcjonistka: You're welcome, Mrs. Thompson. Take care, and we'll see you soon. Goodbye.





Oświata-Lingwista

Nadbałtyckie Centrum Edukacji Spółka z o.o.

oswiatalingwista.eu